Subject: GOALS

Section: PPG# 3000

**Chapter:** Community Relations

Effective Date: 7/1/98

## 1.0 POLICY

1.1 The board endorses the belief that the department belongs to the citizens of the district and intends to strive to serve the needs of all. To this end, the department shall strive to earn a reasonable share of community recognition through a positive community relations program. Such a program shall be a persistent, well-planned and well-organized activity to promote community understanding and appreciation of fire department services.

Community relations begin with the conduct and appearance of individual department members both on duty and off duty, their attitude towards all citizens of the community generally, but especially during home fire prevention inspections, firefighting and emergency responses.

The department will promote public understanding through active liaison with its various citizens groups. Examples of which are: the service clubs, parent-teacher associations, senior citizens organizations, youth groups, ethnic groups, neighborhood associations, and public schools and colleges.

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